Section A: Online Registration & Application

Sl. No.	Citizen Query	Solution / Guidance	Form / Portal
1	How do I apply for the SIR form online?	Visit the Voters' Service Portal → Login/Register → Select SIR → Fill the form → Upload documents → Submit.	**SIR Form** – Voters' Service Portal
2	Do I need to register before applying?	Yes. Register using your mobile number and OTP.	**Voters' Service Portal**
3	Can I apply using my mobile phone?	Yes. Use the Voters' Service Portal or Voter Helpline App.	**SIR Form**
4	What documents are required?	EPIC (if available), Identity Proof, Address Proof, Photograph, etc.	**SIR Form**
5	Can I upload documents from my mobile?	Yes. Upload JPG/JPEG/PDF files.	**SIR Form**
6	Is there any fee?	No. SIR application is free.	NA
7	What happens after submission?	You will receive an Application Reference Number.	**Voters' Service Portal**
8	Can I edit the application after submission?	No. Contact BLO/ERO if required.	**BLO / ERO**

Section B: Electoral Roll & Voter Registration

Sl. No.	Citizen Query	Solution / Guidance	Form / Portal
9	How do I find my AC, Part Number and Serial Number?	Search your EPIC or personal details on the portal.	**Voters' Service Portal**
10	I don't know my EPIC number.	Search your details using your name.	**Voters' Service Portal**
11	My name is not in the 2002 Electoral Roll.	Submit the SIR Form with supporting documents.	**SIR Form**
12	My name or my parents' name is incorrect in the 2002 Electoral Roll.	Submit SIR Form and Form 8 if correction is required.	**SIR Form + Form 8**
13	I have just turned 18 years old. Should I apply for a Voter ID first or the SIR Form?	First apply using Form 6. After enrolment, complete SIR if applicable.	**Form 6**
14	I want to register as a new voter.	Apply online using Form 6.	**Form 6**

Section C: Name & Personal Details

Sl. No.	Citizen Query	Solution / Guidance	Form / Portal
15	Can I change my name?	Submit supporting documents.	**SIR Form + Form 8**
16	Can I correct my father's, mother's or spouse's name?	Submit supporting documents.	**SIR Form + Form 8**
17	Aadhaar name and Voter ID name are different.	Apply with supporting documents.	**SIR Form + Form 8**

Section D: Aadhaar Related Queries

Sl. No.	Citizen Query	Solution / Guidance	Form / Portal
18	Aadhaar is not linked with Voter ID.	Aadhaar linking is voluntary.	**SIR Form**
19	Aadhaar mobile number is not linked.	Use any active mobile number for OTP.	**SIR Form**
20	I don't have Aadhaar.	Use any other accepted identity document.	**SIR Form**

Section E: Address & Residence

Sl. No.	Citizen Query	Solution / Guidance	Form / Portal
21	My address has changed within the same AC.	Apply through Form 8.	**Form 8**
22	I shifted to another Assembly Constituency.	Apply through Form 6.	**Form 6**
23	I have lived in different cities/states. Which address should I mention?	Mention your current ordinary residence.	**SIR Form**
24	I am staying in a rented house.	Submit current address proof.	**SIR Form**
25	I am staying in a hostel.	Apply if you satisfy ordinary residence conditions.	**SIR Form**

Section F: Portal & Technical Issues

Sl. No.	Citizen Query	Solution / Guidance	Form / Portal
26	OTP not received.	Resend OTP after a few minutes.	**Voters' Service Portal**
27	Mobile number already registered.	Use Forgot Password/Login.	**Voters' Service Portal**
28	Website is slow or not loading.	Try again later or use another browser.	**Voters' Service Portal**
29	Uploaded wrong document.	Replace before submission or contact BLO/ERO.	**BLO / ERO**

Sl. No.	Citizen Query	Solution / Guidance	Form / Portal
30	My photo is blurred.	Upload a clear passport-size photo.	**SIR Form**

Section G: Verification & Application Status

Sl. No.	Citizen Query	Solution / Guidance	Form / Portal
31	Will BLO visit my house?	BLO may visit if verification is required.	**BLO**
32	My application is not appearing in the BLO Portal.	Wait for synchronization or contact ERO.	**ERO / BLO**
33	My application is under verification for a long time.	Track online or contact BLO/ERO/1950.	**Portal / BLO / ERO**
34	How do I track my application?	Use Track Application Status.	**Voters' Service Portal**

Section H: Family & General Assistance

Sl. No.	Citizen Query	Solution / Guidance	Form / Portal
35	Can someone else fill the form for me?	Yes. A family member may assist.	**SIR Form**
36	Can one mobile number be used for multiple family members?	Yes, if permitted by the portal.	**SIR Form**
37	Can I submit SIR forms for my whole family?	Yes. One application per eligible voter.	**SIR Form**
38	I lost my Voter ID card.	Search your EPIC online and continue.	**Voters' Service Portal**
39	Whom should I contact for help?	Contact BLO, ERO, District Election Office, or call **1950**.	**BLO / ERO / 1950**

Section I: Other Electoral Forms

Sl. No.	Citizen Query	Solution / Guidance	Form / Portal
40	I want to delete the name of a deceased or shifted voter.	Apply through Form 7.	**Form 7**
41	I want to correct my name, address, age, photo, gender, or other voter details.	Apply through Form 8.	**Form 8**

Sl. No.	Citizen Query	Solution / Guidance	Form / Portal
42	The BLO did not visit my house. What should I do?	Visit your designated **BLO**, **Polling Station**, or **ERO Office**, or submit the **SIR Form online** through the Voters' Service Portal.	**SIR Form / BLO / ERO**
43	The BLO visited my area but did not give me the SIR form.	You may download the form from the Voters' Service Portal or collect it from the BLO/ERO office. You can also submit it online.	**SIR Form / Voters' Service Portal**
44	I was not at home when the BLO visited. What should I do?	Contact your BLO or visit the ERO office. You may also complete and submit the SIR form online.	**SIR Form / BLO / ERO**
45	I submitted my filled SIR form to the BLO, but it has not been uploaded yet.	Allow some time for data entry and synchronization. If there is an unusual delay, contact your BLO or ERO.	**BLO / ERO / Voters' Service Portal**
46	How can I know whether my BLO has uploaded my form?	Check the application status on the Voters' Service Portal using your Application Reference Number. If no status is available, contact the BLO or ERO.	**Voters' Service Portal / BLO**
47	The BLO is not responding to my calls or messages. What should I do?	Contact the Electoral Registration Officer (ERO), Assistant Electoral Registration Officer (AERO), District Election Office, or call **1950**.	**ERO / AERO / Helpline 1950**
48	The BLO refused to accept my SIR form.	Request the reason. If the issue is not resolved, approach the ERO or submit the SIR form online.	**SIR Form / ERO**
49	I submitted the form online. Do I still need to give a physical copy to the BLO?	Generally, **No**. However, if the Election Officer specifically requests additional documents or verification, cooperate with the BLO.	**SIR Form / BLO**
50	I submitted the SIR form, but I have not received any acknowledgement.	Check whether the application was successfully submitted. For online applications, save the Application Reference Number. For offline submissions, contact your BLO or ERO.	**Voters' Service Portal / BLO**
51	The BLO asked me to submit additional documents. What should I do?	Submit the requested documents within the specified time to avoid delays in verification.	**BLO / ERO**
52	My application was rejected. Can I apply again?	Yes. Rectify the reason for rejection, attach the required documents, and submit a fresh application or follow the instructions given by the ERO.	**SIR Form / ERO**
53	I want to know the name and contact details of my BLO.	Visit the Voters' Service Portal, contact the ERO office, or call the National Voter Helpline **1950**.	**Voters' Service Portal / 1950**
54	I am unable to visit the BLO office. Can I complete everything online?	Yes. Most SIR applications can be submitted online. If physical verification is required, the BLO will contact you.	**SIR Form – Voters' Service Portal**